

Western Road Surgery

Dr S Butler & Partners

August 2017

Our patient population is ever increasing. We currently look after 11,120 patients. In view of this we have recruited an additional Doctor and Practice Nurse to help us manage more appointments. However, the capacity of the building and car park still remains an issue so please be considerate of others when parking and, where possible, please leave buggies, prams, shopping trolleys in the lobby when attending the surgery.

Thank You

Dr Ruth McMahan

We are pleased to announce that Dr Ruth McMahan joins the Practice Partnership as a full time GP with effect from 2nd August 2017. Many of you will have already met her during the time she has been training with the Practice and we trust that you will all find her a great addition to our health care team.

Dr McMahan will be working every day of the week but will not be in surgery on Monday mornings or Friday afternoons.

Jane Bevis, Practice Nurse

Jane joined our team of Practice Nurses in June. She is a tremendous asset to the team and many of you may know her as she did some locum work for us last year.

Flu Season



Whilst many of us are still enjoying the sunshine and thinking of the summer holiday to come, in Practice we are planning our winter season for Flu Vaccination.

We will receive our vaccination supply towards the end of September and have provisionally planned to vaccinate patients on the following Saturdays:

Saturday 30th September

Saturday 14th October

Saturday 28th October

Appointments will be available to book from 1st September 2017. These appointments will be on-line or you can call or phone into the surgery to make your booking.

Please ensure that you are eligible for the vaccination before booking your appointment.

Get to know our staff

Practice Nurses: Gayle Donaldson, Pat Jopling, Maria Cervi and Jayne Bevis. **Reception Team:** Tina Shayshutt, Lisa Ladlow, Lauren Washbrook, Karen Harris, Donna Hayes, Kate Lyall, Lisa Baker, Ann Tidiman and Claire Clarke. **Secretaries:** Tracy Jones and Susan Butcher. **Administration Staff:** Debra Sofflet, Practice Administrator, Debra Sparrow and Joy Milne, Administration Assistants.

Our New GP Registrar from 2nd August 2017 will be **Dr Sahira Choudry**. She will be with us until the end of July 2018.

Practice Manager: Julie Jackson

On-Line Services

You will no doubt be aware that the Practice has offered on-line services for many years yet we still only have approximately 45% of our Practice Population registered to use the on-line facility.

If you are interested in registering for the on-line system please call into the surgery and speak to one of the receptionists. Please bring some photographic identification with you so that we can get you set up as quickly as possible.

Once registered you will now be able to book appointments, order prescriptions, see test results and see some of the information that is held in your patient record.

Who else is out there to help me?

Had a minor injury in the last 24 hours try the Minor Injury Unit at Orsett

Suffering from a cough/cold/runny nose for a day or two ask for advice at the pharmacist

There are many healthcare professionals other than GP's who may be able to help you but please feel free to ring the surgery for advice.

Travel Vaccinations are currently in short supply. If you are travelling and think you need to be vaccinated, please do not leave it to the last minute to speak to the Practice Nurse

